Donald Cameron 1868 Fordham Way Mountain View CA 94040

Sep 13th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am writing to urge you to reject the USTelecom petition. We are among the many Northern California customers who have been customers of Sonic for several years. We have had Internet access for nearly as long as the technology has been in existence (I am a retired computer professional). We originally were with a small firm in the Silicon Valley area, but through mergers, ended up having to use Comcast. Their service was terrible. We switched to Pacbell.net which morphed through mergers into AT&T. Their service initially was OK (not outstanding) but declined over the years. I cancelled my account with them, and tried Sonic. We have been very satisfied (now over six years as a customer), especially with their service. We have had occasional problems, but Sonic has always worked with us and their suppliers to solve problems expeditiously and thoroughly. Their technical support is very good and phone responsiveness is excellent. We need more companies of this sort, not fewer. I was reluctant to support the concept of 'net neutrality' because I thought it interfered with companies' ability to innovate technologically, and would result in a stifling regulatory environment comparable to (voice) telephone service. However, now I can see a need for some protection for smaller competitors as well as customers. The USA's average Internet service and speed, compared to other 'developed' countries, is embarrassingly slow and somewhat unreliable. We are still connected via DSL technology, but this is changing - but probably will be slower to happen, if it ever really does, if companies such as Sonic are eliminated. Thank you for considering my point of view.

**Donald Cameron**